MY FLOOR

MANUFACTURER'S DECLARATION

We, Kronotex GmbH & Co. KG, provide an additional warranty for the wear resistance of MY FLOOR laminate flooring on the following terms. The warranty period begins on the date of purchase and is shown in years in the table.

Collection	private	commercial
Lodge	30 years	5 years
COTTAGE	30 years	5 years
Chalet	30 years	5 years
Villa	30 years	5 years
Residence	30 years	5 years

WARRANTY CONDITIONS

MY FLOOR laminate panels must be checked for defects before and while being laid. MY FLOOR laminate flooring that has been laid in spite of visible defects is excluded from the warranty. In accordance with the laying instructions, MY FLOOR laminate flooring must be laid professionally in dry rooms in accordance with their respective usage and wear classes.

MY FLOOR laminate flooring laid in wet rooms is excluded from the warranty. Signs of abrasion on MY FLOOR laminate flooring must be clearly visible on an area of at least 1 cm2; in particular, the decorative finish must have been completely rubbed off. Signs of abrasion on element edges and those caused by extraordinary and improper damage, particularly mechanical stress, are excluded from the warranty. To be covered by the warranty, MY FLOOR laminate flooring must be cleaned and cared for regularly in accordance with the maintenance instructions. Any claims under the warranty must be made within 30 days of discovering the abrasion by presenting the original receipt to the retailer. To verify warranty claims, Kronotex reserves the right to inspect the floor concerned in situ.

WARRANTY SERVICES

In the event of a warranty claim, Kronotex will provide a replacement for the damaged elements. If the MY FLOOR laminate flooring concerned is no longer available, the buyer may choose a replacement of the same quality from the current MY FLOOR range. As a usage-related loss in the value of the MY FLOOR laminate flooring of 10% per year is expected, Kronotex makes the delivery of a replacement dependent on a corresponding additional payment by the customer. Liability for further damage, particularly consequential damage - such as the costs associated with installation, removal and the transportation of damaged MY FLOOR laminate flooring - is excluded.

Telefon:

Telefax:

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Web:

Heiligengrabe, 01.07.2015



Thomas Schmaltz Head of Quality Assurance



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